

## **BDACT HOUSE POLICIES**

### **NO REFUNDS OR EXCHANGES**

BDACT does not have the ability to re-enter seats into the ticketing system once they have been sold. Please check dates and times with your party carefully before purchase. There are no refunds or exchanges unless due to a box office error.

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### **DOORS**

The Beaver Dam Area Community Theatre's doors open 30 minutes prior to show time. Ticketholders should plan to arrive at least 20 minutes before the scheduled performance time. BDACT makes every attempt to begin each performance at its scheduled time. Please be advised that many productions require that latecomers not be admitted until there is a suitable break, as deemed by the show's director.

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### **CAMERAS, CELL PHONES AND RECORDING EQUIPMENT**

Cameras and/or recording devices are strictly prohibited inside the auditorium. BDACT reserves the right to confiscate any cameras or recording devices used in these locations. When attending a performance, please turn off all cell phones, pagers and beeping watches.

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### **COURTESY**

During the performance, talking, coughing, rustling of paper and noise from devices disturb performers and your fellow audience members. To ensure guests and performers enjoy shows free of distractions, BDACT reserves the right to ask any individual to leave if his or her behavior is deemed by BDACT as disruptive.

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### **CHILDREN**

BDACT would like to encourage families to enjoy performances together; however, in consideration of other ticket holders, unless specified, most performances are not suitable for infants and toddlers, and all persons, regardless of age, must have a ticket. If you have any questions regarding this policy or the age appropriateness of a performance for your child, please contact the Managing Director at (920) 885-6891

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## **SMOKING**

BDACT is entirely smoke-free. Strobe, fog, haze and other special effects may also be used during performances.

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## **INCLEMENT WEATHER**

Generally, BDACT performances will go on as scheduled regardless of inclement weather, and no refunds will be issued. However, in the unlikely event that BDACT cancels a performance, an alternative performance may be scheduled or a refund will be made available.

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## **CONCEALED WEAPONS**

Under Wisconsin Act 35, BDACT prohibits employees and the public with conceal carry permits from entering the building with weapons. All visitors are subject to reasonable search and enforcement, and anyone found in violation will be asked to secure the weapon inside their vehicle or leave the property immediately. Violators will be subject to police involvement, potential fines and a ban from the premises. No ticket returns, refunds or exchanges will be made for people found in violation of the weapons ban. Please note, performances onstage may incorporate props and special effects that resemble weapons.